

#### **BUSINESS ANALYST**

Halifax, Nova Scotia (Remote/Hybrid) Employment Term: Full Time Minimum Experience: Mid-Level

### WHAT WE OFFER

At League Data, we pride ourselves on being an engaged, innovative, team-oriented company that drives results through collaboration and leadership at every level. We offer a flexible work environment that includes both remote and hybrid work options. Our team enjoys modern amenities such as an onsite gym and parking when working from the office, along with professional development opportunities, fun team get-togethers throughout the year, and a competitive salary and benefits

As part of the Canadian credit union system, League Data is at the forefront of community-based financial services that give back to our members and the communities of which we are a part. Working at League Data is more than just working on digital banking technology – it's an opportunity to serve your community through unique challenges that will help you grow and make a positive financial difference in the lives of our members.

#### WHAT WE DO

League Data is the Chief Information Officer (CIO) for the Atlantic Credit Union System, providing enterprise information technology services and support to credit unions across Nova Scotia, New Brunswick, Newfoundland and Labrador, and Prince Edward Island. Our focus is to provide fully integrated technology solutions that deliver an exceptional credit union member experience while optimizing administration and operational costs.

### WHAT THE ROLE LOOKS LIKE

Reporting to the Lead Business Analyst, the Business Analyst is responsible for collaboration within the Business Analyst unit and League Data teams. The Business Analyst provides support, guidance, and direction to Credit Unions, stakeholders, and staff by analyzing to identify and solve problems. The Business Analyst is accountable for being the subject matter expert for products, certifying system changes and functionality, and providing sign-off and validation on business processes.

### WHAT WE NEED

- Business Process Improvement
- Data Analysis and Reporting
- Project Coordination and Support
- Stakeholder Management
- Documentation and Documentation Management

## SKILLS THAT WILL HELP YOU ROCK IN THE ROLE

- Facilitation and Training
- Communication Skills
- Stakeholder Management
- Business Process Modeling
- Project Management
- Change Management
- Collaborative Problem Solving
- Critical Thinking

# QUALIFICATIONS

- Post-secondary education in Business or an equivalent experience
- A minimum of 3 years of related experience
- Strong communication skills both verbal and written
- Customer service experience with strong relationship-building experience
- Experience using software development lifecycles (preferably Agile)
- Excellent communication and interpersonal abilities

### **INCLUSION & BELONGING**

League Data is committed to providing a healthy, safe, and supportive work environment that values diversity, is free from discrimination, and enables all employees to effectively use their strengths, skills, and experience to contribute to our performance, service delivery, and culture.

League Data practices equitable hiring while creating a diverse and inclusive culture that empowers each employee to contribute, be authentically themselves, and celebrate our differences. Inclusion is embedded in our core values.

Closing: May 31, 2024 EOD